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**Office of the Information and Privacy Commissioner**

**ANNUAL REPORT**

2005-2006

Office of the Information  
and Privacy Commissioner





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## COMMISSIONER'S MESSAGE



As this Annual Report shows, the Office of the Information and Privacy Commissioner continues to discharge its core responsibilities on behalf of the Legislative Assembly and the people of Alberta. Under the Freedom of Information and Protection of Privacy Act, we opened 302 cases in response to requests or complaints from individuals, third parties, businesses, organizations, media and agents. We also initiated 5 investigations on my own motion and opened 66 cases in response to requests from public bodies on matters such as privacy impact assessments, requests for information and comments on programs and schemes. Our involvement with public bodies in developing and refining programs which collect, use and disclose the personal information of Albertans is important. This kind of collaboration pays big dividends in terms of developing sound programs to serve Albertans, while using their personal information reasonably. During this fiscal year, we closed 297 cases. Out of the 297 cases closed, 254 could have proceeded to inquiry. However, we resolved 218 cases outside the inquiry process, while 36 cases were resolved by Commissioner's orders.

Under the Health Information Act, we deal with fewer complaints and requests for review, and spend a lot of time working with health care providers (custodians) in developing rational and secure systems for health information. This is done primarily through privacy impact assessments. In 2005-06, we received 353 PIAs from custodians as diverse as small clinics to Alberta Netcare, the provincial electronic health record. We share the commitment of the Government of Alberta to develop electronic health records and electronic patient records which will sustain our public health care system and serve Albertans, but in a secure and privacy sensitive way. Here again, this Office is heavily involved in collaboration with health care providers.

Under the Personal Information Protection Act, we continue to receive and resolve complaints from the public with respect to how private sector organizations collect, use and disclose the personal information of customers, clients and employees. In the fiscal year covered by this report, a total of 230 cases were



opened, 11 by the Commissioner, 6 self reported by organizations and 213 public inquiries. Of these, 194 were resolved. The exploding information technology presents some challenging issues, but the rate of technological change will not abate and the challenge becomes one of applying the technology in the privacy sensitive manner required by the legislation.

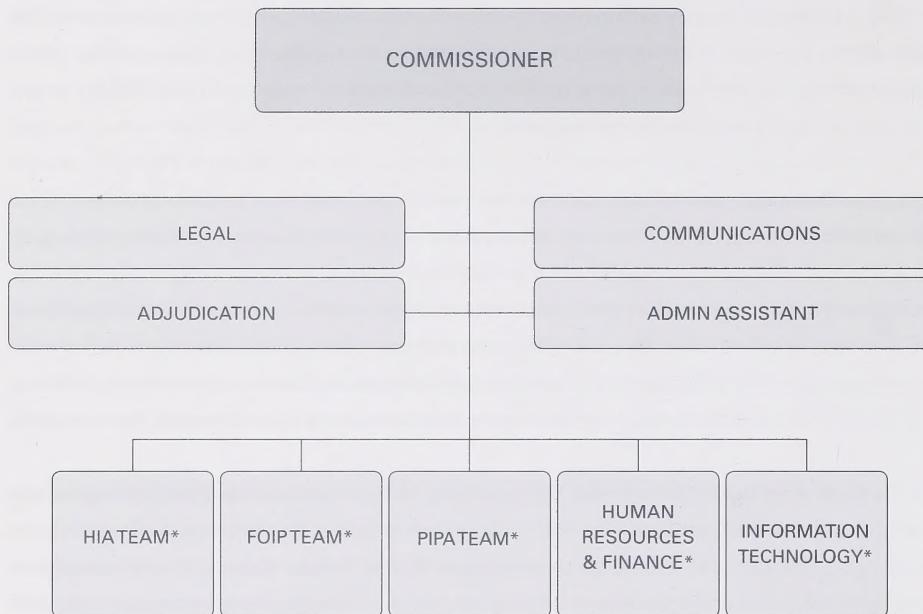
One of the great challenges in all of this is to maintain the role assigned to us by the Legislature by the 3 statutes referred to above. This Office is a creation of the Legislature, the elected representatives of the people. There is no doubt that the will of the people is paramount, limited only by the Constitution. If it is the decision of the Legislature or the Government to create an electronic health record, use some form of surveillance or even make sausages, it is not the mandate of this Office to tell them they should not. It is the mandate of this Office to raise access and privacy issues and comment on the programs and policies of public bodies in order to help them implement such decisions in accordance with the legislation,

Similarly, the Legislature has constituted this Office and me, as Commissioner, as the entity responsible for implementing and enforcing these laws. Inevitably there are legitimate challenges to the manner in which we carry out this mandate. In 2005-06, there was one Judicial Review. Court actions are expensive, but they are as much a part of the process of carrying out the will of the people, as expressed in the law, as any of the other responsibilities I have referred to in this message.

Finally, I want to express my deep and continued appreciation for the outstanding work done by the people who make up the Office of the Information and Privacy Commissioner.

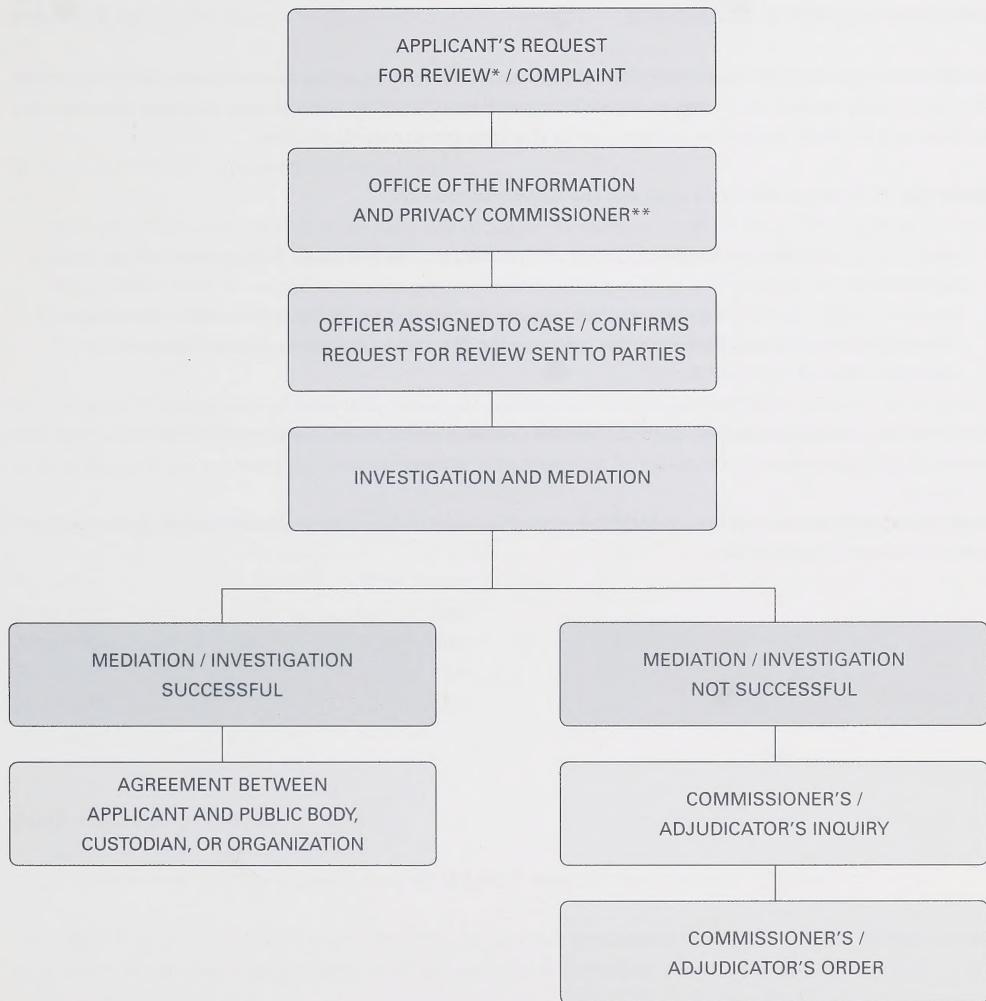
Franklin J. Work, Q.C.  
Information and Privacy Commissioner

## ORGANIZATIONAL STRUCTURE 2005-2006



\* Each team is led by a Director

## THE PROCESS: REQUEST FOR REVIEW



\* Applicant: a person who makes a request for information held by a public body, custodian or organization or a person who is affected by a public body's, custodian's or organization's collection, use or disclosure of their information.

\*\* The Commissioner / Adjudicator is not involved with the Request for Review until the Inquiry stage.

**COMMISSIONER'S MANDATE**

The FOIP Act grants individuals a right to access any information in the custody or under the control of a public body subject to limited and specific exceptions. The FOIP Act also sets out the circumstances under which a public body may collect, use or disclose personal information.

**Under the FOIP Act, individuals may ask the Commissioner to:**

- review any decision, act or failure to act of the head of a public body that relates to their access request;
- review a public body's response to their request for correction of their personal information; or
- investigate a complaint that personal information has been collected, used or disclosed in contravention of the FOIP Act.

The FOIP Act also allows a third party to ask the Commissioner to review a public body's decision to release their information in response to an applicant's access request.

The Commissioner may initiate investigations on his own motion to ensure that public bodies are in compliance with the FOIP Act.

## **FOIP CASES OPENED**



In 2005-06, the Commissioner opened a total of 373 cases under the FOIP Act. This reflects a 23% increase from the 304 cases opened in the previous fiscal year 2004-05.

### **Of the 373 FOIP cases opened this fiscal year:**

- 302 (or 81%) were initiated in response to requests or complaints from the public such as individuals, third parties, businesses, organizations, media, and agents;
- 66 (or 18%) were in response to requests from public bodies (e.g. privacy impact assessments, requests for information, comments on schemes and programs, etc.) and
- 5 (or 1%) were investigations initiated on the Commissioner's own motion.

49% of the FOIP cases opened were with provincial government bodies (departments, boards, commissions and agencies). 25% of the cases opened were with law enforcement bodies and 13% of the cases opened were with local government bodies.

### **The Commissioner's Office has observed an increasing trend of FOIP cases opened over the past 4 years:**

Fiscal Year	FOIP Cases Opened
2002-2003	261
2003-2004	280
2004-2005	304
2005-2006	373

## **FOIP CASES CLOSED**



The Commissioner's office closed a total of 297 FOIP cases in the fiscal year 2005-06.

254 out of the 297 FOIP cases closed (or 86%) could have proceeded to inquiry. [Note: certain cases such as privacy impact assessments and Requests for Information cannot proceed to inquiry.]

Of the 254 cases that could proceed to inquiry, 218 (or 86%) were resolved through the mediation/investigation process, leaving 36 cases (or 14%) to be resolved by Commissioner's Orders.

**PRIVACY IMPACT ASSESSMENTS AND PRIVACY IMPACT STATEMENTS**

In 2005-06, public bodies submitted 16 Privacy Impact Assessments (PIAs) and 8 Privacy Impact Statements (a shortened version of a PIA) to the Commissioner for review and comment. Note: Under the FOIP Act, it is not mandatory for public bodies to prepare or submit a PIA to the Commissioner for review and comment.

**Self-Reported Breaches**

The FOIP Act does not require public bodies to "self report" privacy breaches to the Commissioner. However, some public bodies will notify the Commissioner of incidents regarding privacy breaches as part of their standard practice.

In 2005-06, the Commissioner received 9 notifications of privacy breaches: 6 from provincial government bodies; 2 from school boards; and 1 from a post-secondary institution.

**Section 32 Notifications (Disclosure in the Public Interest)**

Section 32 of the FOIP Act places a duty upon the head of a public body to disclose information in certain circumstances, such as information about a risk of significant harm to the environment or to the health or safety of the public; or information the disclosure of which is clearly in the public interest. Public bodies are required to notify the Commissioner when disclosing information pursuant to section 32 of the FOIP Act.

In 2005-06, the Commissioner received 25 notifications from law enforcement agencies, primarily concerning the release from prison of persons who might pose a danger to others.

Note: Section 32 notifications are not included in the case statistics (unless the notification is the subject of a privacy complaint).

**Consultation**

In 2005-06, the Commissioner and his Office continued to provide consultation to public bodies on program initiatives, legislation and policy matters.

## **ORDERS**

### **Commissioner finds that Parkland Regional Library had no authority to collect personal information using keystroke logging software Order F2005-003 (June 2005)**

The Parkland Regional Library (the “Public Body”) installed keystroke logging software on the computer of an information technology employee, unknown to the employee. The employee complained that this collection of his personal information was not permitted under the *Freedom of Information and Protection of Privacy Act* (the “Act”). The Public Body argued that the personal information it collected was necessary to manage the employee, based on concerns about the employee’s productivity and use of his working time.

The Commissioner found that the Public Body did not have the authority under the Act to collect the personal information through keystroke logging. The Commissioner noted that less intrusive means were available for collecting personal information needed for managing the employee.

### **Commissioner upholds NAIT’s decision to refuse to correct a grade Order F2005-008 (November 2005)**

The Applicant, who was a former student at the Northern Alberta Institute of Technology (the “Public Body”), requested under the *Freedom of Information and Protection of Privacy Act* (the “Act”) that the Public Body correct the Applicant’s grade on a transcript. The Public Body refused.

The Commissioner upheld the Public Body’s refusal. The Commissioner found that the Applicant’s request amounted to asking the Public Body to change the method by which it determined the grade and underlying performance scores, which is a matter that cannot be the subject of a correction request under the Act.

## FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY ACT (FOIP)

### **Commissioner orders release of information about nursing home complaints**

**Order F2005-009 (July 2005)**

The Applicant sought access to information about complaints brought under the *Protection of Persons in Care Act* against three nursing homes owned by Qualicare Health Services Corporation.

The Commissioner found that the *Freedom of Information and Protection of Privacy Act* did not prevent release of information about the complaints, and ordered release of most of the information.

Note: On July 10, 2006, the Court of Queen's Bench upheld Order F2005-009 on judicial review.

### **Adjudicator decides that FOIP Act does not apply to insurer information**

**Order F2005-015 (December 2005)**

The Applicant applied to the Alberta Automobile Insurance Board for access to records concerning insurance companies' applications for rate changes.

The Adjudicator decided that all the information in the records was "insurer information" as defined by the *Insurance Act*. Since the provisions of the *Insurance Act* concerning insurer information prevail over the *Freedom of Information and Protection of Privacy Act* (the "FOIP Act"), the FOIP Act does not apply to insurer information. Therefore, the Adjudicator held that he did not have jurisdiction to decide any issues concerning insurer information.

### **Adjudicator orders Alberta Solicitor General and Public Security to reduce fee to zero**

**Order F2005-022 (November 2005)**

A print media reporter requested access to information concerning the death of a young person who fell down an elevator shaft of a courthouse, while in custody. Alberta Solicitor General and Public Security refused to waive the \$496 fees for access.

The Adjudicator found that the records related to a matter of public interest, and ordered the fees reduced to zero.

## **HEALTH INFORMATION ACT (HIA)**

The *Health Information Act* (HIA) applies to custodians, which includes Alberta Health and Wellness, regional health authorities and health service providers paid under the Alberta Health Care Insurance Plan to provide health services.

The HIA requires custodians to ensure reasonable safeguards are in place to protect health information. A custodian must provide the Commissioner a privacy impact assessment (PIA) for review and comment prior to implementing a new practice or system, or making changes to an existing practice or system involving health information. Individuals may ask the Commissioner to conduct an investigation if they believe their health information has been collected, used or disclosed in contravention of the HIA.

The Commissioner opened 436 cases under the HIA this year. This is notable, as this is a 39% increase from the 314 cases opened the previous year.

### **HIA COMPLIANCE**

The HIA team has continued to focus efforts in overseeing steps taken by custodians to implement reasonable safeguards to protect health information in electronic health record systems. Privacy impact assessments continue to be an effective tool in assisting custodian's efforts to reasonably safeguard health information. The Commissioner received 353 PIAs this year, a 63% increase from the 217 PIAs received the previous year.

The HIA team held its annual meeting with each regional health authority to discuss health information confidentiality, privacy and security issues with key staff. The meeting reviewed any gaps identified in the previous year and steps taken to address them. This years 63 % increase in PIA submissions from regional health authorities is reflective of ongoing implementation of electronic health record systems and demonstrates efforts to address gaps identified through the compliance meeting.

### **RESOLUTION BY MEDIATION/INVESTIGATION**

64 of the 452 cases closed during this year could have proceeded to inquiry. The HIA team successfully resolved 59 of these cases through the mediation/investigation process.

## **HEALTH INFORMATION ACT (HIA)**

### **INVESTIGATION REPORTS**

#### **H2005-IR-001 (Issued July 2005) Alberta Health and Wellness (AHW)**

On his own motion, the Commissioner initiated an investigation into the loss of a missing data tape containing health information, specifically group premium statement information related to the administration of the Alberta Health Care Insurance Plan of 672, 316 Albertans.

The investigation found that the tape did not contain diagnostic, treatment and care information. The risk to Albertans resulting from loss of the data tape was low. There was no evidence information that was on the tape had been exposed or used for fraudulent purposes. However, as this remained a possibility until the tape was located and returned, AHW notified all affected Albertans by substitute notice through the media and by posting the notice on a prominent place on their website for 30 days.

The investigation commented that the HIA requires a custodian to take reasonable steps to protect health information; it does not require perfection and it is not expected that a custodian foresee every incident that could occur. The investigation found that AHW met the requirements of the HIA.

#### **H2005-IR-002 (Issued February 2006) Alberta Cancer Board**

The Commissioner ordered an investigation into complaints that the Alberta Cervical Cancer Screening Program (ACCSP) collects, uses and discloses health information in contravention of the HIA. Complainants expressed concern that information related to a woman's Papanicolaou (Pap test) is disclosed without consent to ACCSP and there is no ability to opt-out of the program.

The investigation found that the Alberta Cancer Board (ACB) has authority to collect, use and disclose health information without consent to operate the ACCSP and had taken reasonable steps to protect health information.

The investigation also found the decision to not allow women to opt-out of the program did not meet the duty to consider an individual's expressed wish about how much health information to disclose. The ACB implemented a change to the program during the course of the investigation that offered women the ability to opt-out of the ACCSP.

**H2006-IR-001 (Issued February 2006)**  
**Pharmacy Information Collection Practices**

The Commissioner ordered an investigation into a complaint that an individual was unable to purchase insulin because he refused to provide a pharmacist with personal information. At issue in the investigation were Schedule Two drugs that do not require a prescription, but are held behind the counter.

The investigation found that a pharmacist's collection of the prospective purchaser's name, address, date of birth, phone number and other relevant information pertaining to any allergies or medical conditions was permitted under the HIA.

The Commissioner noted that pharmacists should "make sure they actually need the information, and then determine if that information has to be recorded. If there is a need to record the information, the pharmacist must ensure the security and privacy of that information".

## **PERSONAL INFORMATION PROTECTION ACT (PIPA)**

### **PIPA SUBMISSION FOR ANNUAL REPORT**

The Personal Information Protection Act (PIPA) governs the collection, use and disclosure of personal information by organizations and businesses that recognize the right of an individual to protect personal information and the need of organizations to collect, use or disclose information for purposes that are reasonable.

In the fiscal year covered by this report, a total of 230 cases were opened, 11 by the Commissioner, 6 self reported by organizations and 213 complaints by individuals. Of these, 194 were resolved.

### **INVESTIGATION REPORTS**

#### **Investigation reveals a Canadian Tire store collected personal information from customers in contravention of PIPA (August 2005)**

A Canadian Tire customer objected to the organization's practice of collecting personal information to process return of merchandise for a refund. The investigation found it was not reasonable for Canadian Tire to collect customers' driver's license numbers for the purpose of combating fraudulent return of goods. The report confirmed the organization had a legitimate need to implement fraud abatement procedures, including collection of customers' names, address and telephone numbers and an examination of photo identification. Canadian Tire reported significant losses to theft and fraud which justified this activity. However, since a driver's license number was not necessary to complete the transaction and was not used for any purpose, Canadian Tire agreed to simply examine ID and implement a process whereby staff record that identity was confirmed with photo ID, and the type of ID examined.

#### **Commissioner releases report regarding a complaint about Staples' sale of a computer containing previous customer's personal information (January 2006)**

When a customer who purchased a computer at a Staples store connected it at home, she found the hard drive contained a previous customer's personal information, so she exchanged the computer. Later, after being unable to switch on the replacement computer, she returned it for a third one. She then received a call from a Staples customer, who had apparently purchased her last computer (after being repaired), who said it still contained her personal information.

The Commissioner authorized an investigation into Staples' unauthorized disclosure of personal information and failure to safeguard it. The data in question related to tax returns, photographs, resumes, and more. While Staples usually reformatted defective or returned hard drives before reselling them after repair, there were no policies in place to ensure that personal information was properly erased. As a result of this investigation, Staples was required to ensure a permanent wiping of returned computers as a matter of policy. Staples agreed to implement the policy change across Canada.

**Commissioner releases a report concerning video cameras in the workplace (May 2005)**

The Commissioner received a complaint about an oilfield maintenance service company, R.J. Hoffman Holdings Ltd. The organization had installed video cameras at its two locations and the complainant, a former employee of the organization, argued that the surveillance was in contravention of PIPA. It was argued that the video was used to intercept private communication between the complainant and another employee, which formed the grounds for his dismissal.

The investigation revealed that the cameras did not have audio capability, and therefore the video did not represent a collection of a private communication. However, the complaint still raised important issues related to the reasonableness of the collection of individuals' video images.

The organization advised that the video was installed for safety, security, loss prevention purposes as well as employee performance management. The investigators were satisfied that there were legitimate concerns about employee safety, theft and property damage to warrant installation of the cameras. Furthermore, there was no reasonable alternative to the surveillance required to satisfy this need. However, the investigators were not satisfied that the cameras represented a reasonable collection of personal employee information for the purposes of managing employee performance. The report determined that cameras could not be used in place of regular employee supervision.

**Commissioner authorizes Manulife to disregard an access request on the basis that it was vexatious (December 2005)**

The Commissioner has discretionary power to authorize an organization to disregard certain access requests. Commissioner Work allowed Manulife to disregard a request by an applicant because she had obtained extensive information and records through numerous applications and legal processes over almost 15 years. The Commissioner found that it would not be reasonable to force Manulife to continue their search for records, given their argument that no personal information exists or could reasonably be located.

## **PERSONAL INFORMATION PROTECTION ACT (PIPA)**

### **Commissioner releases report concerning collection and security of credit information (August 2005)**

Commissioner Frank Work authorized an investigation under PIPA after receiving a complaint alleging that SAS Institute Canada collected personal credit information in contravention of the Act. The organization required job applicants to authorize the organization to obtain their credit inquiry reports.

The investigation revealed that the organization's purposes of collecting credit histories to assess suitability to manage petty cash and validate employment history were reasonable; however, the extent of the collection was excessive for meeting those purposes. Furthermore, the organization's collection of personal information to minimize the risk of corporate credit card fraud was not a reasonable purpose considering job applicants have not applied for a corporate credit card. The report revealed that SAS implemented reasonable measures to ensure that personal information collected was safeguarded as required under the Act.

As a result of this investigation, SAS agreed to: review the responsibilities of a position when hiring to ensure that credit information is reasonably required to determine a candidate's suitability; where credit information is reasonably required, clearly state the purpose(s) for collection and include a statement in all job postings/advertisements that a credit check may be required of the successful candidate.

### **Commissioner Partners with Stakeholders to Improve Retail Privacy Compliance (September 2005)**

The release of the Canadian Tire investigation report mentioned earlier generated interest from retailers, media, and the public in terms of what personal information may be collected from customers of retail stores. Calls to the OIPC ranged from complaints about retail stores collecting too much information to queries concerning the privacy responsibilities of retail organizations and customers' rights.

In response to these queries, the Commissioner's Office, in partnership with the Retail Council of Canada, Alberta Government Services-Access and Privacy Branch, and the British Columbia Information and Privacy Commissioner's Office joined together to discuss how to increase privacy awareness and knowledge among retail organizations in Alberta and B.C. The group produced a comprehensive proposal to reach out to the retail organizations and learn more about privacy issues in retail – leading to the development of retail focus group discussions and various educational tools for retail organizations.

### **Trends in Complaints about private sector organizations noted**

The Commissioner's Office noted that the retail sector garnered the most complaints investigated in this fiscal period, making the partnership with the Retail Council of Canada an important venture. Retailers were followed by finance companies and the mining and oil and gas industries. The types of sectors attracting the most complaints in this fiscal period may be a reflection on the province's economic boom and the number of relationships, transactions and activities undertaken by these types of businesses.

Another trend was that lawyers and law firms were among the top regulated professions that were the subject of PIPA complaints and requests for review. The Commissioner is concerned about this trend, since there is an expectation that lawyers understand and implement laws and regulations, given the nature of their work. The Commissioner and his senior staff participated in speaking engagements for the Legal Education Society of Alberta in an effort to improve the legal profession's compliance with PIPA.

### **Commissioner's Office Liaises with other Regulatory Bodies**

In order to build relationships with other regulatory bodies and gain insight into specific industries, staff of the PIPA Office engaged in discussions with representatives of the Human Rights and Citizenship Commission, Consumer Affairs, Calgary Apartment Association, Law Society of Alberta, Real Estate Council of Alberta, and the Insurance Bureau of Canada. In an effort to collaborate on investigations, harmonize findings, and coordinate resources, the OIPC also chairs the Private Sector Privacy Forum, bringing together the federal and B.C. offices to discuss these issues on a bi-monthly basis.

**TABLE 1. CASES OPENED 2005-2006 FISCAL YEAR FOIP, HIA, PIPA**

Statistics are from the period April 1, 2005 to March 31, 2006

CASE TYPE	FOIP	HIA	PIPA	AMVIR
Request for Review	201	39	64	-
Excuse Fees	3	-	-	-
Complaint	98	19	149	-
Privacy Impact Assessments (PIA)	16	353	-	-
Advice and Direction	-	-	-	-
**Time Extension	20	-	-	-
Investigation Generated by Commissioner	5	7	11	-
Authorization to Disregard a Request	4	-	-	-
*Other	26	18	6	-
<b>TOTAL</b>	<b>373</b>	<b>436</b>	<b>230</b>	

AMVIR Statistics are from the time period the Legislation came into force May 12, 2005 to March 31, 2006.

\* Case types identified in the "Other" category include: Requests for Information, Comments on Schemes and Programs, Research Proposal Agreements, Data Sharing Agreements, Non-jurisdictional, Commissioner's Hearing & Offense Investigation and Self-reported Breaches.

Please refer to Appendix A for a complete listing of the cases opened in the 2005-2006 fiscal year.

**TABLE 2. CASES CLOSED 2005-2006 FISCAL YEAR FOIP, HIA, PIPA**

Statistics are from the period April 1, 2005 to March 31, 2006

CASE TYPE	FOIP	HIA	PIPA	AMVIR
Request for Review	161	45	61	3
Excuse Fees	1	-	-	-
Complaint	71	19	119	-
**Privacy Impact Assessments (PIA)	10	372	-	-
Advice and Direction	1	-	-	-
Time Extension	21	-	-	-
Investigation Generated by Commissioner	5	10	9	-
Authorization to Disregard a Request	4	-	-	-
*Other	23	14	5	-
<b>TOTAL</b>	<b>297</b>	<b>460</b>	<b>194</b>	<b>3</b>

AMVIR Statistics are from the time period the Legislation came into force May 12, 2005 to March 31, 2006.

\*\* Please refer to **Appendix D** for a complete listing of the PIAs accepted by the Commissioner in the fiscal year 2005-2006.

\* Case types identified in the "Other" category include: Requests for Information, Comments on Schemes and Programs, Research Proposal Agreements, Data Sharing Agreements, Non-jurisdictional, Commissioner's Hearing & Offense Investigation and Self-reported Breaches.

Please refer to **Appendix B** for a complete listing of the cases closed in the 2005-2006 fiscal year.

## GRAPH 1. TOTAL NUMBER OF CASES OPENED - A TWO YEAR COMPARISON

Statistics are from the period April 1, 2005 to March 31, 2006



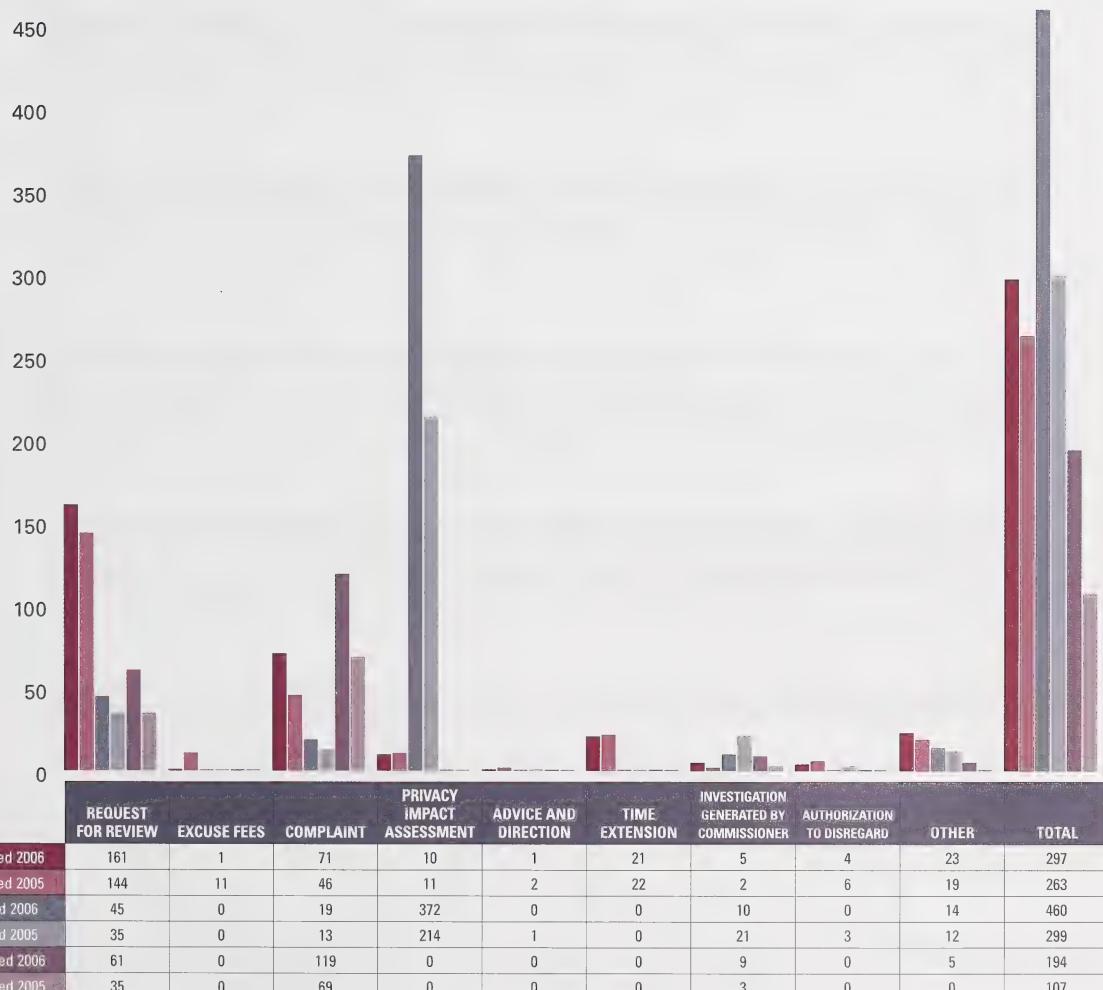
	REQUEST FOR REVIEW	EXCUSE FEES	COMPLAINT	PRIVACY IMPACT ASSESSMENT	ADVICE AND DIRECTION	TIME EXTENSION	INVESTIGATION GENERATED BY COMMISSIONER	AUTHORIZATION TO DISREGARD	OTHER	TOTAL
FOIP Cases Opened 2006	201	3	98	16	0	20	5	4	26	373
FOIP Cases Opened 2005	162	7	65	13	3	25	4	3	22	304
HIA Cases Opened 2006	39	0	19	353	0	0	7	0	18	436
HIA Cases Opened 2005	40	0	22	217	1	0	19	3	12	314
PIPA Cases Opened 2006	64	0	149	0	0	0	11	0	6	230
PIPA Cases Opened 2005	54	0	128	0	0	0	6	0	0	188

\*Case types identified in the "Other" category include: Requests for Information, Comments on Schemes and Programs, Research Proposal Agreements, Data Sharing Agreements and Non-jurisdictional.

Note: AMVIR cases are not included in Graph 1; please see Table 1.

## GRAPH 2. TOTAL NUMBER OF CASES CLOSED - A TWO YEAR COMPARISON

Statistics are from the period April 1, 2005 to March 31, 2006



\*Case types identified in the "Other" category include: Requests for Information, Comments on Schemes and Programs, Research Proposal Agreements, Data Sharing Agreements and Non-jurisdictional.

Note: AMVIR cases are not included in Graph 1; please see Table 1.

**TABLE 3. CASES OPENED BY PUBLIC BODIES SUBJECT TO THE LEGISLATION, AND COMMISSIONER ON OWN MOTION**

Statistics are from the period April 1, 2005 to March 31, 2006

TYPE	NUMBER OF CASES	PERCENTAGE
<b>FOIP</b>		
Investigation Generated by Commissioner	5	1%
Public Bodies	66	18%
*Public	302	81%
<b>TOTAL</b>	<b>373</b>	<b>100%</b>
<b>HIA</b>		
Investigation Generated by Commissioner	7	2%
Custodian	371	85%
*Public	58	13%
<b>TOTAL</b>	<b>436</b>	<b>100%</b>
<b>PIPA</b>		
Investigation Generated by Commissioner	11	5%
Organization (Self-report)	6	3%
*Public	213	92%
<b>TOTAL</b>	<b>230</b>	<b>100%</b>
<b>AMVIR</b>		
Investigation Generated by Commissioner	-	-
Public Bodies	-	-
*Public	3	100%
<b>TOTAL</b>	<b>3</b>	<b>100%</b>

AMVIR Statistics are from the time period the Legislation came into force May 12, 2005 to March 31, 2006.

\*Includes individuals, media, agents, third party agents, agent applicants, MLAs, companies, others, special interest groups.

**TABLE 4. PERCENTAGE OF CASES CLOSED BY RESOLUTION METHOD**

Statistics are from the period April 1, 2005 to March 31, 2006

RESOLUTION METHOD	NUMBER OF CASES (FOIP)	NUMBER OF CASES (HIA)	NUMBER OF CASES (PIPA)	NUMBER OF CASES (AMVIR)	TOTAL	PERCENTAGE
*Resolved by Mediation/Investigation	218	59	194	-	471	91%
Resolved by Order	36	5	-	3	44	9%
<b>TOTAL</b>	<b>254</b>	<b>64</b>	<b>194</b>	<b>3</b>	<b>515</b>	<b>100%</b>

AMVIR Statistics are from the time period the Legislation came into force May 12, 2005 to March 31, 2006.

**FOIP Orders: 27 (total of 36 cases)**  
**HIA Orders: 5 (total of 5 cases)**

Note: Some Orders and/or Report Numbers were assigned to more than one case.

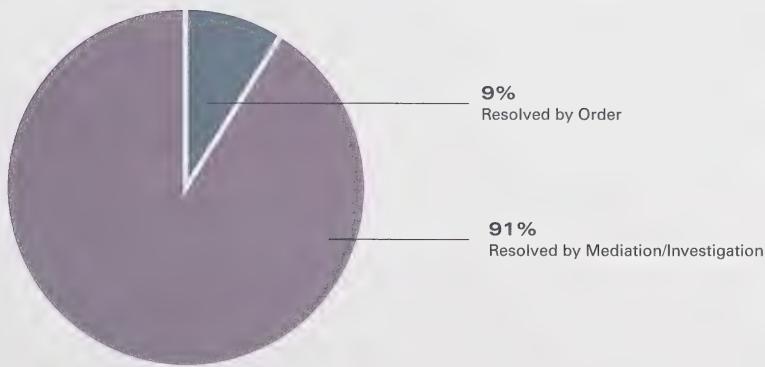
Note: Orders are recorded by the date the Order was signed, rather than the date the Order was publicly released.

Note: \*Under the legislation, only certain case types can proceed to inquiry if the matters are not resolved at mediation/investigation. The above statistics are those case types that can proceed to inquiry (Request for Review and Complaint files).

Please refer to Tables 1 and 2 and Appendices A and B for total cases opened and closed.

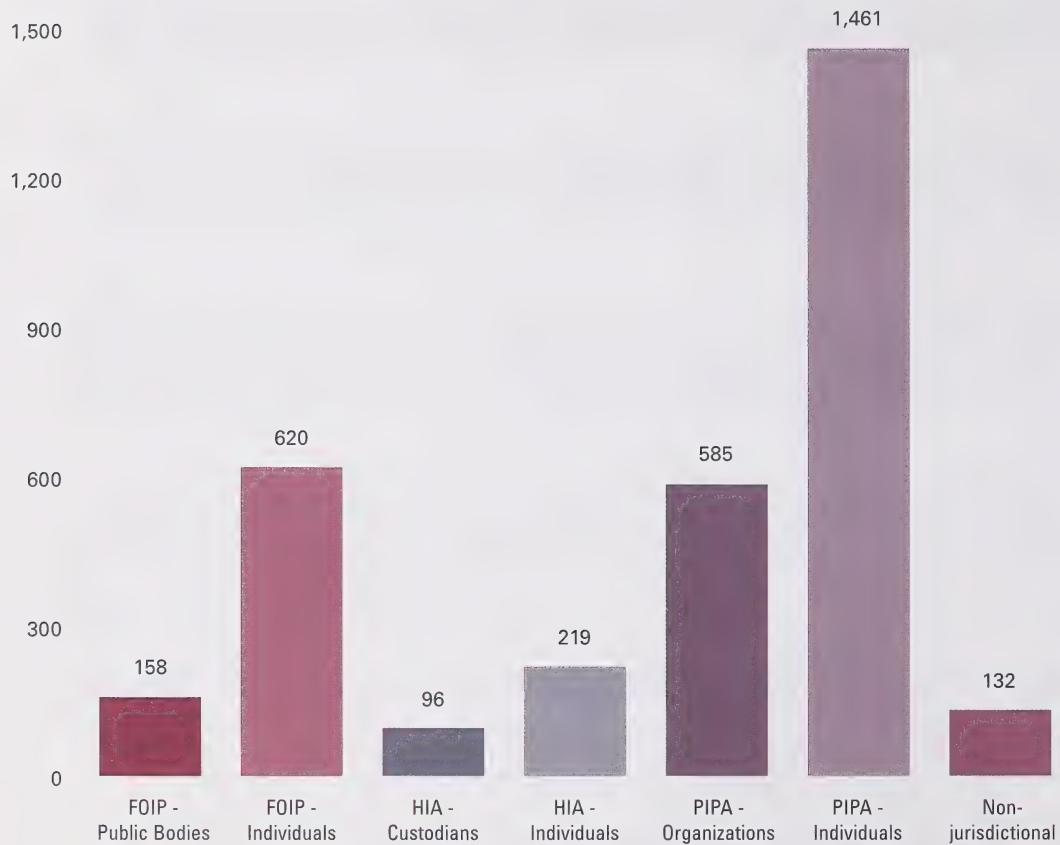
A copy of all Orders and Investigation Reports are available on the Office's web site [www.oipc.ab.ca](http://www.oipc.ab.ca)

**GRAPH 3. PERCENTAGE OF CASES CLOSED BY RESOLUTION METHOD**



#### **GRAPH 4. FOIP, HIA AND PIPA NON-CASE RELATED TELEPHONE AND E-MAIL ENQUIRIES**

April 1, 2005 to March 31, 2006





**Office of the Information and Privacy Commissioner**

**FINANCIAL STATEMENTS**  
AS AT MARCH 31, 2006

Office of the Information and Privacy Commissioner

**FINANCIAL STATEMENTS**

For the Year Ended March 31, 2006

**AS AT MARCH 31, 2006**

**Auditor's Report**

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## Auditor's Report

To the Members of the Legislative Assembly

I have audited the statement of financial position of the Office of the Information and Privacy Commissioner as at March 31, 2006 and the statements of changes in net liabilities, operations, and cash flow for the year then ended. These financial statements are the responsibility of the Office's management. My responsibility is to express an opinion on these financial statements based on my audit.

I conducted my audit in accordance with Canadian generally accepted auditing standards. Those standards require that I plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In my opinion, these financial statements present fairly, in all material respects, the financial position of the Office as at March 31, 2006 and the results of its operations and its cash flows for the year then ended in accordance with Canadian generally accepted accounting principles.



Fred J. Dunn FCA  
Auditor General

Edmonton, Alberta  
June 21, 2006

Office of the Information and Privacy Commissioner

**STATEMENT OF FINANCIAL POSITION  
AS AT MARCH 31, 2006**

	<b>2006</b>	2005
<b>ASSETS</b>		
Current assets		
Cash	\$ 250	\$ 250
Accounts receivable	2,025	613
Prepaid expenses	21,068	25,556
Total current assets	23,343	26,419
Tangible capital assets (Note 4)	232,437	320,806
	<b>\$ 255,780</b>	\$ 347,225
<b>LIABILITIES AND NET LIABILITIES</b>		
Current liabilities		
Accounts payable	\$ 297,310	\$ 441,627
Accrued vacation pay	268,053	260,406
Total current liabilities	565,363	702,033
Net liabilities	(309,583)	(354,808)
	<b>\$ 255,780</b>	\$ 347,225

The accompanying notes and schedules are part of these financial statements.

Office of the Information and Privacy Commissioner

**STATEMENT OF CHANGES IN NET LIABILITIES  
FOR THE YEAR ENDED MARCH 31, 2006**

	<b>2006</b>	2005
Net liabilities at beginning of year	\$ (354,808)	\$ (172,389)
Net operating results	(4,365,799)	(3,923,733)
Net transfer from general revenues	4,411,024	3,741,314
Net liabilities at end of year	\$ (309,583)	\$ (354,808)

The accompanying notes and schedules are part of these financial statements.

Office of the Information and Privacy Commissioner

**STATEMENT OF OPERATIONS  
FOR THE YEAR ENDED MARCH 31, 2006**

	Budget	2006 Actual	2005 Actual
(Note 6)			
<b>Revenues</b>			
Shared services-Office of the Ethics Commissioner	\$ 21,701	\$ 12,240	
Other revenue	134	333	
Prior year expenditure refund	865	136	
<b>Total Revenue</b>	<b>22,700</b>	<b>12,709</b>	
<b>Expenses</b>			
Voted			
Salary, wages, and employee benefits	3,499,450	3,324,057	
Supplies and services	771,472	579,361	
	\$ 4,336,000	4,270,922	3,903,418
<b>Non-budgetary</b>			
Capitalization of assets expensed as supplies	(14,139)	(121,882)	
Amoritization of capital assets	102,242	114,809	
Shared Services-Office of the Ethics Commissioner	21,701	12,240	
Loss (Gain) on disposal of capital assets	126	(143)	
	109,930	5,024	
<b>Valuation adjustments</b>			
Provision for vacation pay	7,647	28,000	
<b>Total Expenses</b>	<b>4,388,499</b>	<b>3,936,442</b>	
<b>Net operating results</b>	<b>\$ (4,365,799)</b>	<b>\$ (3,923,733)</b>	

The accompanying notes and schedules are part of these financial statements.

Office of the Information and Privacy Commissioner

**STATEMENT OF CASH FLOW**  
**FOR THE YEAR ENDED MARCH 31, 2006**

	<b>2006</b>	<b>2005</b>
Operating transactions		
Net operating results	\$ (4,365,799)	\$ (3,923,733)
Non-cash items included in net operating results		
Amortization of capital assets	102,242	114,809
Loss (Gain) on disposal of capital assets	126	(143)
	(4,263,431)	(3,809,067)
(AIncrease) decrease in accounts receivable	(1,412)	(613)
Decrease in prepaid expense	4,488	1,752
(Decrease) Increase in accounts payable	(144,317)	160,320
Increase in accrued vacation pay	7,647	28,000
Cash applied to operating transactions	(4,397,025)	(3,619,608)
Capital transactions		
Disposal of capital assets	140	176
Acquisition of capital assets	(14,139)	(121,882)
Cash applied to capital transactions	(13,999)	(121,706)
Financing transactions		
Net transfer from general revenues	4,411,024	3,741,314
Increase (decrease) in cash	-	-
Cash, beginning of year	250	250
Cash, end of year	\$ 250	\$ 250

The accompanying notes and schedules are part of these financial statements.

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED MARCH 31, 2006**

**NOTE 1. AUTHORITY**

The Office of the Information and Privacy Commissioner is operated under the authority of the *Freedom of Information and Protection of Privacy Act*. The net cost of the operations of the Office is borne by the General Revenue Fund of the Province of Alberta. Annual operating budgets are approved by the Select Standing Committee on Legislative Offices.

**NOTE 2. PURPOSE**

The Office of the Information and Privacy Commissioner administers the following legislation governing access to information and protection of privacy:

*Freedom of Information and Protection of Privacy Act  
Health Information Act  
Personal Information Protection Act*

The major operational purposes of the Office of the Information and Privacy Commissioner are:

To facilitate the resolution of matters dealing with access to information and protection of personal privacy under the three relevant Alberta statutes,

To advocate protection of privacy for Albertans,

To advance open and accountable government in all Alberta public bodies

**NOTE 3. SUMMARY OF SIGNIFICANT ACCOUNTING  
POLICIES AND REPORTING PRACTICES**

These financial statements are prepared in accordance with Canadian generally accepted accounting principles:

**a) Reporting Entity**

The reporting entity is the Office of the Information and Privacy Commissioner, for which the Information and Privacy Commissioner is responsible.

The Office operates within the General Revenue Fund. The Fund is administrated by the Minister of Finance. All cash receipts of the Office are deposited into the Fund and all cash disbursements made by the Office are paid from the Fund. Net transfers from general revenues is the difference between all cash receipts and all cash disbursements made.

**b) Basis of Financial Reporting**

**Revenues**

All revenues are reported on the accrual basis of accounting.

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED MARCH 31, 2006**

**NOTE 3. SUMMARY OF SIGNIFICANT ACCOUNTING  
POLICIES AND REPORTING PRACTICES (continued)**

**Expenses**

Expenses represent the costs of resources consumed during the year on the Office's operations.

**Valuation Adjustments**

Valuation adjustments include changes in the valuation allowances used to reflect financial assets and liabilities at their net recoverable or other appropriate value. Valuation adjustments also represent the change in management's estimate of future payments arising from obligations relating to vacation pay.

**Assets**

Tangible capital assets are amortized on a straight-line basis, over the estimated useful lives of the assets as follows:

Computer hardware and software	3 years
Furniture and other office equipment	10 years

The Office follows government budgetary practices which allow funds from an operating budget to be used to purchase capital assets. These purchases are included in expenses on the statement of operations, but are then removed from expenses through a non-budgetary adjustment and are capitalized and amortized over their useful lives. Assets are capitalized if their useful life is expected to be longer than 1 year and purchase price is \$5,000 or greater (\$2,500 for fiscal years ending March 31, 2004 and 2005 and \$250 for fiscal years prior to and including March 31, 2003).

**Liabilities**

Liabilities include all financial claims payable by the Office at fiscal year end.

**Net Liabilities**

Net liabilities represents the difference between the value of assets held by the Office and its liabilities.

**Valuation of Financial Assets and Liabilities**

Fair value is the amount of consideration agreed upon in an arm's length transaction between knowledgeable, willing parties who are under no compulsion to act.

The fair values of cash, accounts receivable, accounts payable and accrued vacation pay are estimated to approximate their book values, due to the short-term nature of these items.

**NOTE 4. TANGIBLE CAPITAL ASSETS**

			<b>2006</b>		<b>2005</b>
		<b>Cost</b>	<b>Accumulated Amortization</b>	<b>Net Book Value</b>	<b>Net Book Value</b>
Computer hardware and software	\$ 501,809	\$ 431,286	\$ 70,523	\$ 125,865	
Furniture and other office equipment	328,746	166,832	161,914	194,941	
	<b>\$ 830,555</b>	<b>\$ 598,118</b>	<b>\$ 232,437</b>	<b>\$ 320,806</b>	

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED MARCH 31, 2006**

**NOTE 5. DEFINED BENEFIT PLANS**

The Office participates in the multiemployer pension plans, Management Employees Pension Plan and Public Service Pension Plan. The Office also participates in the multiemployer Supplementary Retirement Plan for Public Service Managers. The expense for these pension plans is equivalent to the annual contributions of \$375,974 for the year ending March 31, 2006 (2005- \$288,023).

At December 31, 2005, the Management Employees Pension Plan reported a deficiency of \$165,895,000 (2004-\$268,101,000) and the Public Service Pension Plan reported a deficiency of \$187,704,000 (2004-\$450,068,000). At December 31, 2005, the Supplementary Retirement Plan for Public Service Managers had a surplus of \$10,018,000 (2004-\$9,404,000).

The Office also participates in a multiemployer Long Term Disability Income Continuance Plan. At March 31, 2005, the Management, Opted Out and Excluded Plan reported an actuarial surplus of \$8,309,000 (2004-\$3,208,000). The expense for this plan is limited to employer's annual contributions for the year.

**NOTE 6. BUDGET**

Expenses	
2005-2006 budget <sup>(a)</sup>	\$ 4,336,000
2005-2006 actual voted expenses	4,270,922
2005-2006 surplus (excluding valuation adjustments and non-budgetary expenses)	\$ 65,078

<sup>(a)</sup> Legislative Assembly Estimates released on April 13, 2005

**NOTE 7. LEASE OBLIGATIONS AND COMMITMENTS**

The Office leases certain equipment under operating leases that expire on various dates to 2008. The aggregate amount payable for the unexpired terms of these leases are as follows:

2007	\$15,536
2008	9,246
Total	\$24,782

**NOTE 8. APPROVAL OF FINANCIAL STATEMENTS**

These financial statements were approved by the Information and Privacy Commissioner.

Office of the Information and Privacy Commissioner

**SALARY AND BENEFITS DISCLOSURE  
FOR THE YEAR ENDED MARCH 31, 2006**

**Schedule 1**

				2006	2005
		Base Salary <sup>(1)</sup>	Other Cash Benefits <sup>(2)</sup>	Non-Cash Benefits <sup>(3)</sup>	Total
<b>Senior official</b>					
Information and Privacy Commissioner (4)		\$167,773	-	\$39,858	\$207,631
					\$200,692

<sup>(1)</sup> Base salary includes pensionable contract base pay.

<sup>(2)</sup> Other cash benefits include bonuses, vacation payments, overtime and lump sum payments

<sup>(3)</sup> Other non-cash benefits include employer's share of all employee benefits and contributions or payments made on behalf of employees including CPP/EI premiums, pension, Alberta Health Care, extended medical, prescription drug and dental coverage, group life insurance, long-term disability plan, WCB, professional memberships, tuition and learning/wellness benefit.

<sup>(4)</sup> Automobile provided, no dollar amount included in other non-cash benefits figures.

**SCHEDULE OF ALLOCATED COSTS**  
**FOR THE YEAR ENDED MARCH 31, 2006**

**Schedule 2**

Program						2006	2005
	Expenses - Incurred by Others			Valuation	Total Expenses	Total Expenses	
	Accommodation	Telephone	Adjustments <sup>(4)</sup>				
Operations	\$4,380,852	\$189,465	\$12,010	\$7,647	\$4,589,974	\$4,140,324	

<sup>(1)</sup> Expenses - Directly Incurred as per Statement of Operations, excluding valuation adjustments.

<sup>(2)</sup> Costs shown for Accommodation (includes grants in lieu of taxes) is allocated by square footage.

<sup>(3)</sup> Costs shown for Telephone is the line charge for each telephone number

<sup>(4)</sup> Valuation Adjustments as per Statement of Operations. Employee benefits provision was allocated by employee.



Office of the Information and Privacy Commissioner

APPENDICES



**APPENDIX A: CASES OPENED 2005-2006 FISCAL YEAR BY PUBLIC BODY,  
CUSTODIAN AND ORGANIZATION TYPE**

STATISTICS ARE FROM THE  
PERIOD OF APRIL 1, 2005  
TO MARCH 31, 2006

FOIP PUBLIC BODY TYPE	REQUEST FOR REVIEW	EXCUSE FEES	COMPLAINT	PRIVACY IMPACT ASSESSMENTS	ADVICE AND DIRECTION	TIME EXTENSION	INVESTIGATION GENERATED BY COMMISSIONER	AUTHORIZATION TO DISREGARD REQUEST	*OTHER	TOTAL
Boards	10	-	17	1	-	-	-	-	2	30
Child and Family Service Authorities	3	-	1	-	-	1	-	-	-	5
Colleges	5	-	2	-	-	1	-	-	-	8
Crown Corporation	-	-	-	-	-	-	-	-	-	-
Independent Agency	-	-	-	-	-	-	-	-	-	-
Government Ministries/Departments	59	2	26	11	-	13	2	1	16	130
Law Enforcement Agencies	64	-	21	-	-	3	1	2	1	92
Local Government Bodies	-	-	1	-	-	-	-	-	-	1
Municipalities	29	-	15	1	-	-	1	-	1	47
Premier's Office	1	-	2	-	-	-	-	-	-	3
Regional Health Authorities	8	-	1	2	-	-	-	-	1	12
School Districts	9	1	6	-	-	-	1	-	2	19
Universities	6	-	2	1	-	2	-	-	1	12
*Other	7	-	4	-	-	-	-	1	2	14
<b>TOTAL</b>	<b>201</b>	<b>3</b>	<b>98</b>	<b>16</b>	<b>-</b>	<b>20</b>	<b>5</b>	<b>4</b>	<b>26</b>	<b>373</b>

\* Public Body types identified as "Other" category include: Committee, Commission, Federal Department, Foundation, Hospital Board, Regional District, Society, and Tribunal.

HIA CUSTODIAN TYPE	REQUEST FOR REVIEW	EXCUSE FEES	COMPLAINT	PRIVACY IMPACT ASSESSMENTS	ADVICE AND DIRECTION	TIME EXTENSION	INVESTIGATION GENERATED BY COMMISSIONER	AUTHORIZATION TO DISREGARD REQUEST	*OTHER	TOTAL
Alberta Health and Wellness	1	-	2	17	-	-	1	-	1	22
Custodians Pursuant to the Regulations	-	-	-	-	-	-	-	-	1	1
Long Term Care Facilities	1	-	-	-	-	-	-	-	-	1
Pharmacies/Pharmacists	1	-	2	2	-	-	1	-	-	6
Physicians	17	-	7	252	-	-	2	-	5	283
Provincial Boards	-	-	-	10	-	-	-	-	1	11
Regional Health Authorities	15	-	7	69	-	-	3	-	6	100
Subsidiary Health Corporation	-	-	1	3	-	-	-	-	-	4
*Other Custodians	4	-	-	-	-	-	-	-	4	8
<b>TOTAL</b>	<b>39</b>	<b>-</b>	<b>19</b>	<b>353</b>	<b>-</b>	<b>-</b>	<b>7</b>	<b>-</b>	<b>18</b>	<b>436</b>

\* Custodian types identified as "Other" category include: Community Health Councils, Chiropractors, Dental Mechanics, Dental Surgeons, Opticians, Optometrists, Osteopaths, Podiatrists and Subsidiary Health Corporations.

PIPA ORGANIZATION TYPE	REQUEST FOR REVIEW	EXCUSE FEES	COMPLAINT	PRIVACY IMPACT ASSESSMENTS	ADVICE AND DIRECTION	TIME EXTENSION	INVESTIGATION GENERATED BY COMMISSIONER	AUTHORIZATION TO DISREGARD REQUEST	*OTHER	TOTAL
Accommodation & Food Services	0	-	7	-	-	-	3	-	-	10
Admin & Support Services	2	-	8	-	-	-	-	-	-	10
Construction	4	-	9	-	-	-	-	-	-	13
Educational Services	1	-	5	-	-	-	-	-	1	7
Finance	7	-	11	-	-	-	1	-	-	19
Healthcare and Social Assistance	8	-	10	-	-	-	1	-	1	20
Information & Cultural Industries	2	-	3	-	-	-	-	-	-	5
Insurance Industry	3	-	9	-	-	-	-	-	2	14
Manufacturing	2	-	2	-	-	-	-	-	-	4
Mining, Oil & Gas	6	-	12	-	-	-	-	-	-	18
Professional, Scientific & Technical	6	-	8	-	-	-	1	-	1	16
Public Administration	1	-	-	-	-	-	-	-	-	1
Real Estate	9	-	13	-	-	-	-	-	-	22
Retail	5	-	19	-	-	-	4	-	1	29
Transportation	-	-	2	-	-	-	-	-	-	2
Utilities	-	-	4	-	-	-	-	-	-	4
Wholesale Trade	1	-	5	-	-	-	-	-	-	6
Arts, Entertainment & Recreation	1	-	3	-	-	-	1	-	-	5
*Other Services	6	-	19	-	-	-	-	-	-	25
<b>TOTAL</b>	<b>64</b>	<b>-</b>	<b>149</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>11</b>	<b>-</b>	<b>6</b>	<b>230</b>

\* Other Services include repair, personal care, beauty shops, unions, parking lots, religious organizations, business associations, political organizations, professional regulatory organizations, courier services, agricultural companies and condo boards.

AMVIR PUBLIC BODY TYPE	REQUEST FOR REVIEW	EXCUSE FEES	COMPLAINT	PRIVACY IMPACT ASSESSMENTS	ADVICE AND DIRECTION	TIME EXTENSION	INVESTIGATION GENERATED BY COMMISSIONER	AUTHORIZATION TO DISREGARD REQUEST	*OTHER	TOTAL
Government Ministries/Departments	-	-	-	-	-	-	-	-	-	-
<b>TOTAL</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

\* All cases with Alberta Registries.

AMVIR Statistics are from the time period the Legislation came into force May 12, 2005 to March 31, 2006.

\*\* Case types identified in the "Other" category include: Requests for Information, Comments on Schemes and Programs, Research Proposal Agreements, Data Sharing Agreements, Non-jurisdictional, Commissioner's Hearing & Offense Investigation, Self-Reported Breaches

**APPENDIX B: CASES CLOSED 2005-2006 FISCAL YEAR BY PUBLIC BODY,  
CUSTODIAN AND ORGANIZATION TYPE**

STATISTICS ARE FROM THE  
PERIOD OF APRIL 1, 2005 TO  
MARCH 31, 2006

	REQUEST FOR REVIEW	EXCUSE FEES	COMPLAINT	PRIVACY IMPACT ASSESSMENTS	ADVICE AND DIRECTION	TIME EXTENSION	INVESTIGATION GENERATED BY COMMISSIONER	AUTHORIZATION TO DISREGARD REQUEST	OTHER	TOTAL
<b>FOIP PUBLIC BODY TYPE</b>										
Boards	4	-	11	-	-	-	-	-	2	17
Child and Family Service Authorities	2	-	1	-	-	1	-	-	-	4
Colleges	7	-	2	-	-	1	-	-	1	11
Crown Corporation	-	-	-	-	-	-	-	-	-	-
Government Ministries/Departments	57	1	22	7	1	14	3	1	13	119
Independent Agency	-	-	-	-	-	-	1	-	1	2
Law Enforcement Agencies	38	-	12	-	-	3	1	2	2	58
Local Government Bodies	-	-	1	-	-	-	-	-	-	1
Municipalities	24	-	7	1	-	-	-	-	1	33
Premier's Office	-	-	2	-	-	-	-	-	-	2
Regional Health Authorities	11	-	-	-	-	-	-	-	-	11
School Districts	10	-	6	-	-	-	-	-	2	18
Universities	4	-	5	1	-	2	-	-	-	12
*Other	4	-	2	1	-	-	-	1	1	9
<b>TOTAL</b>	<b>161</b>	<b>1</b>	<b>71</b>	<b>10</b>	<b>1</b>	<b>21</b>	<b>5</b>	<b>4</b>	<b>23</b>	<b>297</b>

\* Public Body types identified as "Other" category include: Committees, Commissions, Federal Departments, Foundations, Hospital Boards, Regional Districts, Societies, and Tribunals.

	HIA CUSTODIAN TYPE									
Alberta Health and Wellness	1	-	2	21	-	-	2	-	-	26
Custodians Pursuant to the Regulations	-	-	-	-	-	-	-	-	1	1
Long Term Care Facilities	1	-	-	-	-	-	-	-	-	1
Pharmacies/Pharmacists	1	-	-	1	-	-	1	-	-	3
Physicians	23	-	4	267	-	-	3	-	2	299
Provincial Boards	-	-	5	6	-	-	-	-	-	11
Regional Health Authorities	14	-	8	64	-	-	4	-	5	95
Subsidiary Health Corporation	-	-	-	3	-	-	-	-	-	3
*Other Custodians	5	-	-	10	-	-	-	-	6	21
<b>TOTAL</b>	<b>45</b>	<b>-</b>	<b>19</b>	<b>372</b>	<b>-</b>	<b>-</b>	<b>10</b>	<b>-</b>	<b>14</b>	<b>460</b>

\* Custodian types identified as "Other" category include: Community Health Councils, Chiropractors, Dental Mechanics, Dental Surgeons, Opticians, Optometrists, Osteopaths, Podiatrists and Subsidiary Health Corporations.

	PIPA ORGANIZATION TYPE									
Accommodation & Food Services	-	-	4	-	-	-	1	-	-	5
Admin & Support Services	4	-	8	-	-	-	-	-	-	12
Construction	2	-	6	-	-	-	-	-	-	8
Educational Services	1	-	2	-	-	-	-	-	1	4
Finance	6	-	9	-	-	-	2	-	-	17
Healthcare & Social Assistance	5	-	6	-	-	-	2	-	1	14
Information & Cultural Industries	2	-	3	-	-	-	-	-	-	5
Insurance Industry	3	-	8	-	-	-	-	-	1	12
Manufacturing	2	-	1	-	-	-	-	-	-	3
Mining, Oil & Gas	5	-	9	-	-	-	-	-	-	14
Professional, Scientific & Tech.	6	-	9	-	-	-	1	-	1	17
Public Administration	1	-	1	-	-	-	-	-	-	2
Real Estate, Rental & Leasing	6	-	11	-	-	-	1	-	-	18
Retail	7	-	18	-	-	-	2	-	1	28
Transportation	-	-	1	-	-	-	-	-	-	1
Utilities	-	-	3	-	-	-	-	-	-	3
Wholesale Trade	1	-	2	-	-	-	-	-	-	3
Arts, Entertainment & Recreation	2	-	1	-	-	-	-	-	-	3
*Other Services	8	-	17	-	-	-	-	-	-	25
<b>TOTAL</b>	<b>61</b>	<b>-</b>	<b>119</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>5</b>	<b>-</b>	<b>3</b>	<b>194</b>

\* Other Services include repair, personal care, beauty shops, unions, parking lots, religious organizations, business associations, political organizations, professional regulatory organizations, courier services, agricultural companies and condo boards.

	AMVIR PUBLIC BODY TYPE									
Government Ministries/Departments	3	-	-	-	-	-	-	-	-	3
<b>TOTAL</b>	<b>3</b>	<b>-</b>	<b>3</b>							

\*All cases with Alberta Registries.

AMVIR Statistics are from the time period the Legislation came into force May 12, 2005 to March 31, 2006.

\*\*Case types identified in the "Other" category include: Requests for Information, Comments on Schemes and Programs, Research Proposal Agreements, Data Sharing Agreements, Non-jurisdictional, Commissioner's Hearing & Offense Investigation, Self-Reported Breaches

**APPENDIX C: ORDERS AND PUBLIC INVESTIGATION REPORTS ISSUED**

ALL STATISTICS ARE FROM THE PERIOD  
APRIL 1, 2005 TO MARCH 31, 2006

FOIP PUBLIC BODY	ORDERS	PUBLIC INVESTIGATION REPORTS	TOTAL
Alberta Environment	1	-	1
Alberta Finance	1	-	1
Alberta Health and Wellness	3	-	3
*Alberta Human Resources and Employment	1	-	1
*Alberta Innovation and Science	1	-	1
Alberta Justice	1	-	1
Alberta Pensions Administration Corporation	-	1	1
Alberta Seniors and Community Supports	1	-	1
Alberta Solicitor General	1	-	1
Alberta Transportation	1	-	1
Calgary Health Region	1	-	1
Calgary Police Service	1	-	1
*Capital Health Authority	1	-	1
City of Calgary	1	1	2
*Edmonton Police Service	3	2	5
Medicine Hat School District	1	-	1
*Northern Alberta Institute of Technology (NAIT)	1	-	1
Northern Lakes College	1	-	1
Parkland Regional Library System	1	-	1
Southern Alberta Institute of Technology (SAIT)	2	1	3
*University of Alberta	1	-	1
*University of Calgary	1	1	2
Workers' Compensation Board	1	-	1
<b>SUB-TOTAL</b>	<b>27</b>	<b>6</b>	<b>33</b>
HIA CUSTODIAN			
Acadia Fairview Pharmacy	1	-	1
Alberta Health and Wellness	-	1	1
Alberta Health Wellness/Alberta Cancer Board/Calgary Health Region/Calgary Laboratory Services	-	1	1
Wal-Mart Canada Corp. Pharmacy	-	1	1
Calgary Health Region	1	-	1
Capital Health	1	-	1
Dr. Nagy Youssef	1	-	1
<b>SUB-TOTAL</b>	<b>3</b>	<b>2</b>	<b>5</b>
PIPA ORGANIZATION			
R.J. Hoffman Holdings Limited	-	1	1
Builders Energy Services Ltd., Stikeman Elliott LLP, Shtabsky & Tussman LLP and Remote Wireline Services Ltd.	-	1	1
CBV Collection Services Ltd.	-	1	1
Canadian Tire (Rick Arsenault Enterprises Inc. and Ken Rice Retailing Inc.)	-	1	1
SAS Institute (Canada) Inc.	-	1	1
Precision Drilling Corporation	-	1	1
Manulife	-	1	1
The Business Depot Ltd. (operating as Staples Business Depot)	-	1	1
<b>SUB-TOTAL</b>	<b>0</b>	<b>8</b>	<b>8</b>
AMVIR PUBLIC BODY			
Registrar of Motor Vehicle Services	3	-	3
<b>SUB-TOTAL</b>	<b>3</b>	<b>-</b>	<b>3</b>
<b>TOTAL</b>	<b>34</b>	<b>17</b>	<b>51</b>

AMVIR Statistics are from the time period the Legislation came into force May 12, 2005 to March 31, 2006.

Note: Some Orders and/or Report Numbers were assigned to more than one case.

Note: Orders are recorded by the date the Order was signed, rather than the date the Order was publicly released.

Note: \*Under the legislation, only certain case types can proceed to inquiry if the matters are not resolved at mediation/investigation.

The above statistics are those case types that can proceed to inquiry (Request for Review and Complaint files).

**FOIP Orders: 27 (total of 36 cases)**

**HIA Orders: 4 (total of 4 cases)**

**MVIR Orders: 3 (total of 3 cases)**

Please refer to Tables 1 and 2, and Appendices A and B for total cases opened and closed.

A copy of all Orders and Investigation Reports are available on the Office's web site [www.oipc.ab.ca](http://www.oipc.ab.ca)

**APPENDIX D: ACCEPTED PRIVACY IMPACT ASSESSMENTS BY PUBLIC BODY AND CUSTODIAN TYPE: 2005 - 2006**

ALL STATISTICS ARE FROM THE PERIOD APRIL 1, 2005 TO MARCH 31, 2006

PUBLIC BODY	PIA TITLE	DATE ACCEPTED
<b>MINISTRY/DEPARTMENT</b>		
Alberta Advanced Education	Alberta Centennial Education Savings Plan	Jul/8/2005
Alberta Children's Services	Casework Process to Support Differential Response	Jul/8/2005
Alberta Government Services	FOIP Net	Aug/31/2005
	National Routing System (NRS)	Nov/30/2005
Alberta Human Resources and Employment	Alberta Adult Health Benefit (AAHB) Program	Apr/13/2005
	Electronic Benefit Card Pilot Project	Nov/23/2005
	Income Support – Learner (Non-Employment Insurance) Benefits	Jul/6/2005
<b>MUNICIPALITIES</b>		
City of Calgary	The Customer Service Request (CSR) Technology Project 3-1-1 One City One Contact	Mar/3/2006
<b>POST-SECONDARIES</b>		
Athabasca University	uPortal and CMS Project	Apr/21/2005
<b>OTHER</b>		
Public Affairs Bureau	Consultant Information Registry (CIR)	Nov/25/2005
CUSTODIAN	PIA TITLE	DATE ACCEPTED
<b>REGIONAL HEALTH AUTHORITIES (RHA)</b>		
Calgary Health Region	Calgary Region Picture Archiving Communication System (PACS)	Feb/23/2006
	Pediatric Palliative Care Database	Aug/5/2005
	Amendment "Phase 2 Chronic Disease Management Information System (CDMIS)	Jun/1/2005
	Digital Echocardiography System	Mar/22/2006
	Carefirst	May/4/2005
	Chronic Disease Management Information System (CDMIS) Phase 2B (Amendment)	Mar/24/2006
	Power Practise	Mar/30/2006
	Heart Alert (ACS Admission Database)	Jan/17/2006
	Clinibase	May/20/2005
	Digital Echocardiography System	Mar/22/2006
	Primary Care Physician Remote Connectivity Initiative (RAPID) - Revised	Aug/5/2005
	Sunrise Clinical Manager (SCM)	May/20/2005
	TB Case Management System	Apr/18/2005
	Power Practise	Mar/30/2006
	EyeRoute Ophthalmology Database	May/26/2005
	Psych Program Evaluation Database	Sep/26/2005
	Perioperative Blood Conservation Database (PBCD)	Mar/20/2006
	HRMS - PeopleSoft	Mar/22/2006
	Pathways	Apr/22/2005
	PHANTIM System	Oct/27/2005
	Operating Room Information System (ORIS)	Sep/6/2005
	ALTRAbase (Organ Transplant Database)	Sep/9/2005
	Addendum to the PIA for Teleradiology Initiatives	Nov/2/2005
	Southern Alberta Referral Coordination Centre (SARCC)	Nov/2/2005
Capital Health	Capital Health Link - Targeting Osteoporosis	Oct/17/2005
	OHS&W Implementation of Work Comp Tech Ltd. (WCTL) Case Management System	Feb/3/2006
	First Trimester Perinatology Screening Program	Aug/3/2005
	netCARE (Electronic Health Record Clinical Portal) Amendment #2	Jul/28/2005
	Community Care Client Concerns Amendment #1	Jul/15/2005
	Community Care Local Database (CCLD) Amendment #2	Jul/15/2005
	MEDIpalm (Level 3) Sleep Diagnostic Software	Jul/13/2005
	Upside Software Contract Management System (CMS) - Self Managed Care Contracts Component	Aug/8/2005
	Regional Chronic Disease Management Information System	Jun/2/2005
	netSAFE PIA	Dec/20/2005
	Spinal Deformities Clinical Database	May/9/2005
	Canadian Health Network - Health Information E-mail Requests	May/9/2005
	Patient Information Management System - Pediatric Rheumatology Clinic	Apr/6/2005
	Delivery of Reports to Physician Office Systems (POS)	Aug/11/2005
	MetaHealth PowerMonitor Plus and PowerSign Implementation	Mar/17/2006

**APPENDIX D: ACCEPTED PRIVACY IMPACT ASSESSMENTS BY PUBLIC BODY AND CUSTODIAN TYPE: 2005 - 2006**

CUSTODIAN	PIA TITLE	DATE ACCEPTED
<b>REGIONAL HEALTH AUTHORITIES (RHA)</b>		
Capital Health (continued)	Capital Health/Emergency Medical Services Wait Times Data Matching Project Privacy Impact Assessment	Mar/21/2006
	St. Albert and Sturgeon Primary Care Network (PCN)	Mar/23/2006
	Edmonton Oliver Primary Care Network (PCN)	Mar/17/2006
	Community Care Local Database (CCLD) Amendment #3	Mar/29/2006
	Operative Services Information System (OSIS) Amendment #1	Mar/30/2006
	Emergency Department Information System (EDIS)	Mar/20/2006
	CBORD Nutrition Services Suite Amendment #1	Feb/7/2006
	Canadian Congestive Heart Failure Network's Database Implementation at the Heart Function Stabilization Program - Royal Alexandra Hospital	Feb/7/2006
Chinook Health Region	Chinook Health Region Organizational Privacy Policies	Aug/5/2005
	Chinook Primary Care Network	Oct/5/2005
	CHRNet Intranet Project	Aug/4/2005
	Part B - Electronic Payroll Deposit Notice	May/12/2005
	Privacy Impact Assessment Part B Continuum Solutions Project	Dec/6/2005
	Part B - Laboratory Test Delivery Project (LTRD) to Physician Office System (POS)	Apr/25/2005
	Part B - Chinook Health Region Clinical Telehealth	Apr/12/2005
	Lethbridge Medical Emergency Services (LMES) Billing PIA	Apr/4/2005
	Chinook Primary Care Network - Phase 2	Mar/10/2006
David Thompson Health Region	Risk Identification System - Compliments & Concerns Application	Jun/30/2005
	Addendum to the David Thompson Health Region Organizational Privacy Management Privacy Impact Assessment	Jan/3/2006
	Red Deer Primary Care Network	Oct/24/2005
	Risk Identification System - Risk Monitor Pro	Aug/19/2005
Northern Lights Health Region	Wood Buffalo Primary Care Network	Dec/12/2005
Palliser Health Region	Sensory Profile System (SPS)	Mar/13/2006
	Quadrant HR (QHR)	Dec/6/2005
Peace Country Health	Peace Country Health Part A - Privacy Impact Assessment	Feb/3/2006
<b>PHYSICIANS</b>		
Dr. S. Ulan	Edmonton Southside Primary Care Initiative	Jul/27/2005
Dr. Marie Patton	National Home Care and Primary Health Care Partnership Project	Aug/22/2005
Dr. Stewart M. Hamilton	Professional Corporation Website Development	Jun/29/2005
Northside Medical Clinic	Chinook Primary Care Network Participation	Mar/29/2006
Dr. James Ruiter	Local Primary Care Initiative	Jun/7/2005
Dr. Jeninne Wismark	Edmonton Southside Local Primary Care Initiative	Jul/27/2005
Dr. George Barr & Dr. Barry Hardin	National Home Care and Primary Health Care Partnership Project	Aug/22/2005
Dr. G.R. Spooner	Edmonton Southside Primary Care Initiative	Jul/27/2005
Dr. Allan Chiu	Edmonton Southside PCI Participation	May/25/2005
Dr. C. Edward (Ted) Findlay	Dr. C. Edward (Ted) Findlay National Home Care and Primary Health Care Partnership Project	Aug/22/2005
Southwest Medical Center	National Home Care Primary Health Care Partnership Project	Jul/22/2005
Internal Medicine Clinic	Physician Office System Program	Jul 25/2005
Cadili Medical Clinic	Physician Office System Program	Apr/22/2005
Dr. Abdulmajid Fahoum	Physician Office System Program	Jun/10/2005
Dr. Albert Kryski	Physician Office System Program	Sep/9/2005
Dr. Allan Ushko	Physician Office System Program	Jan/15/2006
Tofield Medical Clinic	Physician Office System Program	Dec//2005
Drs. Ronald and Amanda Brisebois	Physician Office System Program	Jan/16/2006
Mokala Medical	Physician Office System Program	Nov/25/2005
Dr. Anand Bala	Physician Office System Program	Sep/1/2005
Ridgeview Medical Centre	Physician Office System Program	Nov/28/2005
Dr. Andy Wong	Physician Office System Program	May/25/2005
Dr. Anita Augustine	Physician Office System Program	Apr/4/2005
Dr. Anthony K.S. Lam	Physician Office System Program	Apr/25/2005
Shawnessy Medical Clinic	Physician Office System Program	Sep/20/2005
Dr. Ashwani K. Singh	Physician Office System Program	Apr/8/2005
Dr. Augustine Yip	Physician Office System Program	Aug/2/2005
Dr. B.S. Cowie	Physician Office System Program	Sep/27/2005

**APPENDIX D: ACCEPTED PRIVACY IMPACT ASSESSMENTS BY PUBLIC BODY AND CUSTODIAN TYPE: 2005 - 2006**

CUSTODIAN	PIA TITLE	DATE ACCEPTED
<b>PHYSICIANS</b>		
Dr. Barbara Romanowski	Physician Office System Program	Apr/4/2005
Dr. Barry S. Lycka	Physician Office System Program	Jan/20/2006
Southland Medical Clinic	Physician Office System Program	Sep/23/2005
Solace Medical Clinic	Physician Office System Program	Jun/30/2005
Dr. Blair M. Mehling	Physician Office System Program	Jul/25/2005
South Calgary Medical Clinic	Physician Office System Program	Jan/10/2006
Dr. Brandene Lorrain	Physician Office System Program	Aug/19/2005
Dr. Brennan M. Walters	Physician Office System Program	Jun/7/2005
Dr. Brian Deane	Physician Office System Program	Nov/16/2005
Dr. B.R. Docksteader & Dr. Stanislaw W. Iwanicki	Physician Office System Program	Jan/23/2006
Allan Centre for Women	Physician Office System Program	Jan/23/2006
Dr. Bruce Wright	Physician Office System Program	Apr/7/2005
Dr. Bruno Ligier and Dr. Monique Diserens	Physician Office System Program	Jun/7/2005
Dr. Bryant Litchfield	Physician Office System Program	Apr/18/2005
Dr. Byron Wong	Physician Office System Program	Apr/9/2005
The Stettler Medical Clinic	Physician Office System Program	May/25/2005
Dr. Carl Rosenstock	Physician Office System Program	Dec/15/2005
Dr. Carl W. Nohr	Physician Office System Program	Oct/24/2005
Southport Family Practice	Physician Office System Program	May/26/2005
Dr. Catherine M. McKenna	Physician Office System Program	May/11/2005
Dr. Chad Anker	Physician Office System Program	Apr/5/2005
Dr. Charles B. Tegge	Physician Office System Program	Apr/4/2005
Dr. Christopher Evans	Physician Office System Program	Oct/24/2005
Family Health Clinic	Physician Office System Program	Dec/5/2005
Dr. Cindy Wong	Physician Office System Program	Nov/23/2005
Lindsay Park Sports Centre	Physician Office System Program	Dec/5/2005
Dr. Daniel E. Stollery	Physician Office System Program	Jan/17/2006
Children's Medical Centre	Physician Office System Program	Dec/1/2005
The Pediclinic	Physician Office System Program	May/25/2005
Dr. Darroch L. Aylward	Physician Office System Program	Jan/17/2006
Beaumont Medical Office	Physician Office System Program	Oct/11/2005
Dr. David C. Williams	Physician Office System Program	Jun/22/2005
Dr. David M. Vermaak	Physician Office System Program	Apr/1/2005
Dr. David Mercer	Physician Office System Program	Sep/29/2005
Dr. David Muzyka	Physician Office System Program	Nov/29/2005
Trochu Medical Clinic	Physician Office System Program	Nov/3/2005
Heston Medical Clinic	Physician Office System Program	Jul/25/2005
Dr. David Smyth	Physician Office System Program	Jan/16/2006
Family Medical Centre	Physician Office System Program	Sep/15/2005
The Campbell Clinic	Physician Office System Program	Apr/22/2005
Provost Medical Centre	Physician Office System Program	Jul/5/2005
Abbottsfield Medical Clinic	Physician Office System Program	Apr/4/2005
Dr. Donald A. Mercereau	Physician Office System Program	Nov/21/2005
Dr. Douglas Humphrey & Dr. Duncan Nickerson	Physician Office System Program	Nov/1/2005
Elk Point & District Medical Clinic	Physician Office System Program	Aug/16/2005
Riverview Consultants	Physician Office System Program	Mar/8/2006
Banff Plastic Surgery	Physician Office System Program	Dec/6/2005
Dr. Eugene J. Cahill	Physician Office System Program	May/12/2005
Dr. Eulalia Rech	Physician Office System Program	Nov/1/2005
Dr. Jean M. Wong and Dr. Ewa B. Szymanski	Physician Office System Program	Mar/10/2006
Deer Valley Medical Clinic	Physician Office System Program	Oct/20/2005
Dr. G.E. Mervyn Kirker	Physician Office System Program	Oct/12/2005
Dr. G.S. Bhullar, Dr. Bhiku Unarket, Dr. Raghmeet Basati	Physician Office System Program	Apr/6/2005
Dr. Gerald L. Moysa	Physician Office System Program	Jul/25/2005
Dr. Gerry Schwalfenberg	Physician Office System Program	Aug/4/2005

CUSTODIAN	PIA TITLE	DATE ACCEPTED
<b>PHYSICIANS</b>		
Jasper Place Medical Centre	Physician Office System Program	Feb/21/2006
Dr. Gordon Lees, Dr. Alex Procyshyn & Dr. Mary Stephens	Physician Office System Program	Nov/25/2005
Dr. Gordon G. Mazurek	Physician Office System Program	Jan/18/2006
Dr. Edwards, Dr. Abelseth, Dr. deSouza & Dr. Rendall Clinic	Physician Office System Program	Oct/14/2005
Raymond Medical Clinic	Physician Office System Program	May/30/2005
Capital City Women's Centre	Physician Office System Program	Aug/3/2005
Associate Medical Clinic	Physician Office System Program	Apr/21/2005
Dr. Helen Hays	Physician Office System Program	Oct/28/2005
The McLennan Associate Medical Clinic and the McLennan Laser and Skin Clinic	Physician Office System Program	Feb/21/2006
Dr. Hongxing (Harry) Jiang	Physician Office System Program	Dec/5/2005
Dr. Hugh Dougal	Physician Office System Program	Dec/5/2005
Hinton Medical Clinic	Physician Office System Program	Aug/16/2005
Dr. Hung Chang	Physician Office System Program	Jan/16/2006
Brindawan Family Medical Clinic	Physician Office System Program	Jun/10/2005
Fort Macleod Medical Clinic	Physician Office System Program	Jul/25/2005
Dr. Ian Phelps	Physician Office System Program	Apr/1/2005
Prairie Medical Clinic	Physician Office System Program	Apr/4/2005
Dr. Ireneusz Wachowski	Physician Office System Program	Nov/24/2005
Coventry Hills Family Care Centre	Physician Office System Program	Sep/29/2005
Dr. J. C. Koen	Physician Office System Program	Dep/12/2005
Cold Lake Medical Centre	Physician Office System Program	Aug/23/2005
Dr. James K. Mahood	Physician Office System Program	Jan/31/2006
Bassano Medical Clinic	Physician Office System Program	Sep/12/2005
Dr. James S. Archibald	Physician Office System Program	Nov 21/2005
Calwood Clinic	Physician Office System Program	Dec/1/2005
Dr. Jeff Boyd	Physician Office System Program	Dec/6/2005
Patricia Heights Clinic	Physician Office System Program	Feb/14/2006
McKenzie Family Practice	Physician Office System Program	Oct/28/2005
Dr. Jennine Wismark	Physician Office System Program	Jun/8/2005
Dr. Jim Cheng	Physician Office System Program	Jan/11/2006
Dr. Jim Cheng	Physician Office System Program	Jan/11/2006
Cardiology Consultant	Physician Office System Program	Apr/4/2005
Dr. Joan Lopatka	Physician Office System Program	Jan/19/2006
Dr. Jocelyn Dilay	Physician Office System Program	Jan/13/2006
Dr. Jodi Kashmere	Physician Office System Program	Feb/27/2006
Dr. Joel Allen	Physician Office System Program	Dec/21/2005
Dr. Johann van der Merve	Physician Office System Program	Apr/25/2005
MedicCross Clinic	Physician Office System Program	Sep/9/2005
Dr. Johannes Geers	Physician Office System Program	Dec/7/2005
Calgary General Surgical Associates	Physician Office System Program	Aug/11/2005
Dr. John D. Keohane Jr.	Physician Office System Program	Feb/23/2006
Dr. John E. Clarke	Physician Office System Program	Feb/10/2006
Dr. John F. Chiu	Physician Office System Program	May/4/2005
The Gillespie Clinic	Physician Office System Program	Jan/23/2006
Lake Chaparral Medical Clinic	Physician Office System Program	Jun/7/2005
Dr. John Murphy	Physician Office System Program	Nov/25/2005
Dr. Joseph A. D'Costa & Dr. Amar Singh	Physician Office System Program	Apr/4/2005
Leong-Sit Medical Clinic	Physician Office System Program	May/12/2005
Bhargava Medical Clinic	Physician Office System Program	Sep/12/2005
Dr. K. Sivalingam	Physician Office System Program	Feb/6/2006
Dr. Karen A. H. Lundgard	Physician Office System Program	May/31/2005
High Level Medical Clinic	Physician Office System Program	Dec/1/2005
Grande Cache Medical Centre	Physician Office System Program	Jun/22/2005
Dr. Kenneth V. O'Reilly	Physician Office System Program	Jul/21/2005

**APPENDIX D: ACCEPTED PRIVACY IMPACT ASSESSMENTS BY PUBLIC BODY AND CUSTODIAN TYPE: 2005 - 2006**

CUSTODIAN	PIA TITLE	DATE ACCEPTED
<b>PHYSICIANS</b>		
Barhead Clinic	Physician Office System Program	Jun/24/2005
Dr. Kym L. Jim	Physician Office System Program	Feb/1/2006
Dr. L.D. Dujon	Physician Office System Program	Nov/1/2005
Glenrose Electrodiagnostic Services	Physician Office System Program	Apr/1/2005
Dr. Lovo, Dr. Brandon & Dr. Gorrie	Physician Office System Program	Nov/9/2005
Dr. Laurie D. Pernisie	Physician Office System Program	Nov/16/2005
Dr. Lawrence J. Huston	Physician Office System Program	Nov/23/2005
Dr. Leisa Shenfield	Physician Office System Program	Feb/10/2006
Dr. Leo Elwell	Physician Office System Program	Feb/14/2006
Dr. Leslie A. Kasza	Physician Office System Program	Apr/1/2005
Lake Bonavista Medical Clinic	Physician Office System Program	Oct/18/2005
Dr. Liane Belland	Physician Office System Program	Mar/2/2006
Dr. Toma, Dr. Bryden, Dr. Young and Dr. Scurfield	Physician Office System Program	Apr/25/2005
Dr. Mitchell, Dr. Stanzeleit & Dr. Fong	Physician Office System Program	Jul/25/2005
Dr. Linda M. Uniat	Physician Office System Program	Nov/22/2005
Cardston Clinic	Physician Office System Program	Apr/18/2005
Dr. Loretta Fiorillo	Physician Office System Program	Apr/8/2005
Dr. Lorraine Hosford	Physician Office System Program	Aug/3/2005
Dr. Louise Feddema	Physician Office System Program	Oct/27/2005
Dr. Lucas Verburg	Physician Office System Program	Feb/10/2006
Bow Island Medical Clinic	Physician Office System Program	Jan/16/2006
Pacific Place Medical Centre	Physician Office System Program	Jun/7/2005
Coronation Medical Clinic	Physician Office System Program	Nov/16/2005
Dr. M. W. Steed	Physician Office System Program	Nov/23/2005
Justik Clinic	Physician Office System Program	May/16/2005
Dr. M.P.J. Senaratne & Dr. S.C. Senaratne	Physician Office System Program	May/30/2005
Dr. Marc Cherniwchan	Physician Office System Program	Dec/20/2005
Dr. Maria Flyk	Physician Office System Program	Sep/15/2005
Salveo Family Medicine Clinic	Physician Office System Program	Feb/27/2006
Signal Hill Medical Centre	Physician Office System Program	Dec/2/2005
Dr. Mat Rose	Physician Office System Program	Feb/10/2006
Dr. Matthew Robert Cohen	Physician Office System Program	Nov/16/2005
Davenport Medical Clinic	Physician Office System Program	Nov/29/2005
Dr. Maureen O'Brien	Physician Office System Program	Apr/21/2005
Alberta Urology Institute	Physician Office System Program	Feb/17/2006
Dr. Mike Morhart and Dr. Ramon Grover	Physician Office System Program	Nov/16/2005
Bridgeland Family Practice	Physician Office System Program	Feb/16/2006
Dr. Mike Bering	Physician Office System Program	Sep/12/2005
Dr. Mohamed Cassim	Physician Office System Program	Nov/24/2005
The Thorncriff & Sandstone Family Clinics	Physician Office System Program	Jan/13/2006
Dr. Murray Lieberman	Physician Office System Program	Nov/16/2005
St. Thomas Surgical Clinic	Physician Office System Program	Oct/28/2005
Dr. Nav Rattan	Physician Office System Program	Jul/29/2005
Dr. Neil Graham	Physician Office System Program	Dec/1/2005
Dr. Nicholas John	Physician Office System Program	Dec/2/2005
Valleyview Medical-Surgical Centre	Physician Office System Program	Feb/14/2006
Dr. Norbert J. Witt	Physician Office System Program	Apr/1/2005
Dr. Norman M. Kneteman	Physician Office System Program	Sep/29/2005
Dayspring Medical Clinic	Physician Office System Program	Jul/25/2005
Dr. P. Sivalingam	Physician Office System Program	Feb/6/2006
Dr. Patricia E. Stansberry	Physician Office System Program	Dec/7/2005
Dr. Paul Copus	Physician Office System Program	Jan/14/2006
Westend Cardiology Consultants	Physician Office System Program	Dec/22/2005
Dr. Paul K. Chiu	Physician Office System Program	Feb/14/2006
Dr. Peter Palma	Physician Office System Program	Dec/22/2005
Dr. Philip Yoon	Physician Office System Program	Nov/16/2005

**APPENDIX D: ACCEPTED PRIVACY IMPACT ASSESSMENTS BY PUBLIC BODY AND CUSTODIAN TYPE: 2005 - 2006**

CUSTODIAN	PIA TITLE	DATE ACCEPTED
<b>PHYSICIANS</b>		
Dr. Pradeep R. Kulkarni	Physician Office System Program	Nov/29/2005
Dr. Prafull Parekh	Physician Office System Program	Jul/25/2005
Culver Eye Center	Physician Office System Program	Sep/28/2005
The Aurora Medical Laser & Vein Centre	Physician Office System Program	Nov/4/2005
Dr. Raeleen D. Cherry	Physician Office System Program	Nov/29/2005
Associate Medical Clinic	Physician Office System Program	May/25/2005
Dr. Richard J. Baverstock and Dr. Kevin V. Carlson	Physician Office System Program	Nov/29/2005
High Water Mark Health & Wellness Centre	Physician Office System Program	Mar/10/2006
Dr. Robert Burke	Physician Office System Program	May/25/2005
Dr. Robert Burnham	Physician Office System Program	Aug/25/2005
Hythe Medical Clinic	Physician Office System Program	Oct/5/2005
Dr. Robert G.J. Bernier	Physician Office System Program	May/3/2005
Salvus Family Medical Clinic	Physician Office System Program	June/9/2005
Dr. Robert J. Bailey and Dr. Kata Matic	Physician Office System Program	Nov/21/2005
Gateway Medical Clinic	Physician Office System Program	May/16/2005
Hinton Medical Clinic	Physician Office System Program	Aug/17/2005
Dr. Roger Yao	Physician Office System Program	Feb/28/2006
Department of Surgery University of Alberta	Physician Office System Program	Dec/2/2005
Dr. Ronald C. Gregg	Physician Office System Program	Nov/23/2005
General Surgeons Clinic	Physician Office System Program	Dec/30/2005
Dr. Ronald W. Witzke	Physician Office System Program	Jun/22/2005
Dr. Rose Marie E. Geonzon	Physician Office System Program	Dec/5/2005
Dr. Ross E. Harrison	Physician Office System Program	Sep/12/2005
Dr. Ross Purser	Physician Office System Program	Nov/21/2005
Dr S. Mark Heard	Physician Office System Program	Jun/7/2005
Devon Medical Center	Physician Office System Program	Nov/16/2005
Madigan and Monterey Medical Centres	Physician Office System Program	Dec/20/2005
Dr. Sandy J. Murray	Physician Office System Program	Apr/1/2005
Dr. Scott A. Ross	Physician Office System Program	Dec/1/2005
Dr. Shane A. Longman	Physician Office System Program	May/30/2005
University of Alberta Division of Cardiology	Physician Office System Program	Nov/21/2005
Leduc Medical Arts Clinic	Physician Office System Program	Dec/20/2005
Dr. Stan Wong	Physician Office System Program	Oct/13/2005
Dr. Stephen R. Fugler	Physician Office System Program	Jan/30/2006
Children's Health Clinic	Physician Office System Program	May/25/2005
Dr. Stewart M. Hamilton	Physician Office System Program	Jun/22/2005
Lacidem Clinic	Physician Office System Program	May/17/2005
Dr. Sunil Gupta	Physician Office System Program	Jan/18/2006
Dr. Sy Lam	Physician Office System Program	Aug/5/2005
Dr. Taher & Dr. Woo	Physician Office System Program	Feb/27/2006
Dr. Tanis Blench	Physician Office System Program	Aug/11/2005
Bow Valley Medical & Cosmetic Centre	Physician Office System Program	Dec/7/2005
Dr. Theodore E. Loewen	Physician Office System Program	Dec/6/2005
Dr. Theresa J. McCallum	Physician Office System Program	Apr/26/2005
Fischer Clinic	Physician Office System Program	Feb/21/2006
Dr. Thomas M. Gillis	Physician Office System Program	Jul/29/2005
Westgrove Medical Clinic	Physician Office System Program	Nov/21/2005
Dr. Tim Pearce	Physician Office System Program	Dec/5/2005
Dr. Dr. Todd J. Gwozd	Physician Office System Program	Jun/8/2005
Waterview Medical Center	Physician Office System Program	Aug/19/2005
Starpoint Health Corporation	Physician Office System Program	Apr/8/2005
Dr. Trevor Horwitz	Physician Office System Program	Dec/23/2005
Dr. Victor Amato	Physician Office System Program	Dec/9/2005
The Crystal Ridge Family Medical Clinic	Physician Office System Program	Jun/30/2005
Dr. Virendra Saujani	Physician Office System Program	Aug/3/2005
Dr. W. Joseph Askin	Physician Office System Program	Apr/18/2005

**APPENDIX D: ACCEPTED PRIVACY IMPACT ASSESSMENTS BY PUBLIC BODY AND CUSTODIAN TYPE: 2005 - 2006**

CUSTODIAN	PIA TITLE	DATE ACCEPTED
<b>PHYSICIANS</b>		
Glenbrook Plaza Medical Clinic	Physician Office System Program	Nov/23/2005
Pediatric Psychiatry Clinic	Physician Office System Program	Oct/28/2005
Dr. Walter D. Hogarth	Physician Office System Program	Nov/21/2005
Glenora Medical Clinic	Physician Office System Program	Apr/6/2005
Associate Medical Centre	Physician Office System Program	May/25/2005
Dr. Willem Myburgh	Physician Office System Program	Apr/18/2005
Riverside Medical Clinic	Physician Office System Program	Jun/7/2005
Main Medical Clinic	Physician Office System Program	Feb/7/2006
Dr. Zainab A. Saleh	Physician Office System Program	Nov/21/2005
Astotin Medical Clinic	Physician Office System Program	Apr/21/2005
Dr. Zoe Filyk	Physician Office System Program	Nov/22/2005
<b>PROVINCIAL BOARDS</b>		
Alberta Cancer Board	Outsourcing Remote Transcription Services	Oct/4/2005
	Part B - Alberta Cancer Board Gateway Service	Aug/4/2005
	Quadrant HR (QHR)	Oct/17/2005
	Part B - Cancer Registry and Department of Patient Information Microfilming Project	Oct/3/2005
	Alberta Radiosurgery Centre (ARC)	May/12/2005
Alberta Mental Health Board	Intensive Rehabilitative Custody and Supervision Sentence: Province of Alberta Process	Dec/6/2005
<b>MINISTRY</b>		
Alberta Health and Wellness	Alberta Hip and Knee Replacement Project (Arthroplasty Pilot Project) - Addendum: Alberta Health and Wellness (AHW) Evaluation	Nov/25/2005
	Addendum - Notifiable Disease Report PIA - Amendment respecting Outbreak Diseases	Jan/11/2006
	Bone Mineral Density (BMD) PIA	Nov/2/2005
	Person Directory PIA - Third Addendum - Patient Data Integration - Jumpstart	Oct/28/2005
	Addendum to the Physician Notice of Birth (PNOB) PIA	Aug/22/2005
	First Addendum to the Adverse Reaction to Blood Products Project	Aug/22/2005
	First Addendum to the Morbidity and Ambulatory Care Abstract Reporting (MACAR) Project	Aug/4/2005
	Outsourced Overdue Premium Collection	Sep/22/2005
	Prescription Drug Costs for Residents of Supportive Living (PDCRSL)	Jul/15/2005
	Sexually Transmitted Disease Case Management PIA - Second Addendum	Jul/25/2005
	Alberta Hip and Knee Replacement Project (Arthroplasty Pilot Project)	Aug/23/2005
	Privacy Impact Assessment (PIA)	
	Gateway Services PIA - 2nd Addendum Re: Consolidated Central Authentication Service	Aug/8/2005
	National Prescription Drug Utilization Information System (NPDUS) PIA	Apr/5/2005
	First Addendum to the Gateway Services Privacy Impact Assessment PIA	Aug/8/2005
	2nd Addendum to the Electronic Health Record pertaining to Laboratory Results History Browser Application	Apr/8/2005
	Health Link Survey (HLS) Project	May/4/2005
	H-Link Redevelopment Project	May/4/2005
	First Addendum - Alberta Aids to Daily Living (AADL) E-Business Application	Apr/5/2005
	Electronic Health Record PIA	Jan/11/2006
	Third Addendum to the Immunization/Adverse Reaction to Immunization (IMM/ARI)	Feb/22/2006
	Second Addendum to the Morbidity and Ambulatory Care Abstract Reporting (MACAR) Project Privacy Impact Assessment (PIA)	Feb/10/2006
<b>SUBSIDIARY</b>		
Central Care Corporation	Review of Final Version - Region 9	Sep/14/2005
Insight Medical Imaging	Insight Medical Imaging (IMIIS - Insight Medical Imaging Information System)	Dec/12/2005
C.I.R. Realtors	Electronic Patient Care Reporting System (ePCR)	Dec/6/2005
<b>PHARMACY</b>		
Zeller/Bay Pharmacies	Hudson's Bay Company Kroll Windows XP Migration	Aug/3/2005
Shoppers Drug Mart	HealthWatch Next Generation	Dec/15/2005
<b>OPERATION OF A NURSING HOME OR HOSPITAL NOT OWNED BY A RHA</b>		
Caritas Health Group	Implant Manager Project - COMPRU, Misericordia Community Hospital	Apr/6/2005

Privacy Impact Assessments are mandatory under the Health Information Act (HIA), they are not required under the Freedom of Information and Protection of Privacy Act (FOIP), the Personal Information Protection Act (PIPA) or the Access to Motor Vehicle Information Regulation (AMVIR).

For additional information regarding the above listed PIAs, please refer to the OIPC webpage at [www.oipc.ab.ca](http://www.oipc.ab.ca)

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